

Leicestershire Advice Service for Social Care

Confidentiality Statement

In order for us to help you with your enquiry we may need to store your personal details. We will treat your personal information as confidential and will not share this without your consent, unless there is a concern for the welfare of yourself or someone else. Files may be audited for quality assurance purposes – if you would like to refuse consent for this to happen, please inform an Advice Worker. All personal data is stored in compliance with the Data Protection Act (1998). Please see our Data Protection Statement or contact the Advice Service for further details.

Call costs

Although the Leicestershire Advice Service for Social Care is a free service, the cost of the telephone call to the service will be determined by the caller's phone tariff.